PRIVACY POLICY

Last Updated: July 2026

Introduction

This Privacy Policy is issued by PERPETUAL LIQUIDITY LIMITED (Perpetual, the Company, we, our or us). Perpetual Liquidity Limited is an International Business Company registered in Saint Lucia under registration number 2024-00241, with its registered office located at Ground Floor, The Sotheby Building, Rodney Village, Rodney Bay, Gros Islet, Saint Lucia.

This Privacy Policy explains how we collect, use, store, disclose and protect personal data when you visit our website, open a demo or live trading account, use our platforms, communicate with us, participate in any promotion, apply to become a partner, or otherwise interact with us.

This Privacy Policy applies only to Perpetual Liquidity Limited and to websites, applications, portals and services operated by or on behalf of Perpetual Liquidity Limited. It does not apply to websites operated by third parties.

Data we collect

We may collect the following categories of personal data, depending on the product, service or interaction involved:

- Identity data, including name, date of birth, place of birth, nationality, citizenship, identification number, tax identification number, signature and copies of identity documents.
- Contact data, including residential address, email address, telephone number and communication preferences.
- Financial and suitability data, including employment, income, assets, liabilities, source of funds, source of wealth, trading experience, trading knowledge, investment objectives and risk tolerance.
- Account data, including Client Area details, trading account numbers, balances, deposits, withdrawals, open and closed positions, transaction history, trading activity and platform records.
- Corporate client data, including incorporation documents, registered address, directors, shareholders, beneficial owners, authorised signatories, powers of attorney and ownership structure.
- Technical and usage data, including IP address, device information, browser type, operating system, login data, location data, cookies and website usage information.

- Communication data, including emails, calls, live chat messages, support tickets, complaints, meeting notes and any information you provide to us.

How we collect personal data

We collect personal data directly from you, from your use of our website and trading platforms, from payment providers, verification providers, affiliates, introducing brokers, public sources, sanctions databases, credit reference or fraud prevention databases, group service providers and other third parties where permitted by applicable law.

Telephone calls, electronic communications and online chat conversations may be recorded and retained for compliance, quality monitoring, training, dispute resolution and record keeping purposes.

Purposes and lawful basis

We process personal data only where we have a lawful basis to do so. Depending on the circumstances, we may process your data for the following purposes:

- To consider, approve, reject, administer and manage your account application and account relationship.
- To verify your identity, perform customer due diligence, monitor transactions, screen against sanctions and comply with AML, CTF, sanctions, fraud prevention and tax obligations.
- To provide trading services, platforms, Client Area access, account support, payment processing and operational communications.
- To assess whether our products may be appropriate for you, where such assessment is required or applied by us.
- To manage risk, margin, leverage, pricing, execution, liquidity, abuse monitoring and platform security.
- To investigate complaints, disputes, suspicious activity, chargebacks, unauthorised access, technical issues and legal claims.
- To comply with applicable laws, court orders, regulatory requests, tax reporting and law enforcement requests.
- To improve our website, platforms, products, client support, security, analytics and business operations.
- To send service updates, legal notices, risk notices, account messages and, where permitted, marketing communications.

Marketing communications

We may send you marketing communications about our products, services, events, promotions or partner services where you have consented to receive them or where we are otherwise permitted to do so under applicable law.

You may opt out of marketing communications at any time by using the unsubscribe link provided in our messages or by contacting support@perpetual-liquidity.com. Service, legal, risk, account and transactional messages will continue to be sent where required.

Sharing personal data

We do not sell your personal data. We may disclose personal data to the following categories of recipients where necessary and permitted:

- Payment service providers, banks, electronic money institutions, card processors and crypto or digital payment providers where applicable.
- Identity verification, screening, sanctions, fraud prevention, credit reference and compliance service providers.
- Technology, hosting, platform, CRM, communication, analytics, cloud storage and cyber security providers.
- Liquidity providers, trading platform providers, bridge providers, risk management providers and professional advisers.
- Affiliates, introducing brokers and partners, where necessary to administer your relationship and subject to applicable confidentiality duties.
- Regulators, courts, tax authorities, financial intelligence units, law enforcement agencies and other public authorities where required or permitted by law.
- Potential buyers, sellers, advisers or financiers in connection with a business sale, restructuring, transfer or corporate transaction.

International transfers

Our business is international and your personal data may be transferred to, stored or accessed from jurisdictions outside your country of residence. Where we transfer personal data, we take reasonable steps to ensure that appropriate contractual, technical and organisational safeguards are applied, subject to applicable law.

Security

We use reasonable technical and organisational measures designed to protect personal data against unauthorised access, loss, misuse, alteration or disclosure. These measures may include access controls, encryption, secure storage, role based permissions, monitoring and employee confidentiality obligations.

No method of transmission or storage is completely secure. You are responsible for keeping your passwords, devices, email accounts and Client Area login credentials secure.

Retention

We retain personal data for as long as necessary for the purposes for which it was collected and to comply with legal, regulatory, tax, accounting, AML, CTF, sanctions, dispute resolution and record keeping obligations.

Unless a longer period is required or justified, account, transaction, identity verification, communication and compliance records may be retained for at least seven years after the end of the business relationship. We may retain limited information after deletion requests where this is necessary to comply with legal obligations, prevent fraud, maintain exclusion lists, resolve disputes or protect our legitimate interests.

Your rights

Subject to applicable law and any legal exemptions, you may have rights to request access to your personal data, correction of inaccurate data, deletion of data, restriction of processing, objection to processing, portability of data and withdrawal of consent where processing is based on consent.

To exercise your rights, contact support@perpetual-liquidity.com. We may ask you to verify your identity before responding. Some data cannot be deleted or disclosed where doing so would breach AML, CTF, sanctions, fraud prevention, tax, regulatory, legal privilege or no tipping off obligations.

Cookies and analytics

We use cookies and similar technologies to operate the website, maintain security, improve performance, understand usage and support marketing where permitted. Please read our Cookie Policy for further details.

Complaints and contact

Questions, privacy requests or complaints should be sent to support@perpetual-liquidity.com. We will review and respond to privacy complaints within a reasonable period and in accordance with applicable law.

Changes to this Privacy Policy

We may update this Privacy Policy from time to time. The latest version published on our website applies from the date stated at the top of the document.